



# FMedia — Mac Install Guide

Media presentation software — version 1.0.3

## Getting Started

- 1 Not sure which chip your Mac has? Apple menu → About This Mac → “Chip” (Apple Silicon: M1/M2/M3/M4...) or “Processor” (Intel).
- 2 Double-click the .pkg installer for your Mac (Apple Silicon or Intel). The first time, macOS may say it can't verify the developer (not Apple-notarized yet) — this is expected: right-click the file → **Open** → **Open**. On macOS 15 or later: System Settings → Privacy & Security → “Open Anyway”. If neither works, see “**macOS still won't open it**” below.
- 3 This opens Apple's own Installer app — click through Welcome → License → Install. It asks for your Mac password because it installs FMedia for every user on this Mac, the same per-machine install the Windows setup does.
- 4 Open FMedia from Launchpad or Applications. Your **30-day free trial** starts on first launch, with no restrictions. It can't be reset by uninstalling and reinstalling.
- 5 During setup, choose your content type: **Church**, **School**, or **Events** — changeable later in Settings. Use Cmd instead of Ctrl for the interface-size shortcuts (Cmd +, Cmd -, Cmd 0).

### “macOS still won't open it” after Open Anyway

- Make sure you're going through **System Settings** → **Privacy & Security** and clicking “**Open Anyway**” right after the blocked attempt — that option disappears if you wait or restart first, and you'd need to try opening the installer again to bring it back.
- If it still refuses (“*is damaged and can't be opened*”), the quarantine flag macOS adds to downloaded files can be stuck. Open **Terminal** and run: `xattr -cr ~/Downloads/FMedia-1.0.3-mac-*.pkg` (adjust the path if you moved the file), then double-click the installer again.
- On a company-managed Mac, MDM/security policy may block unnotarized apps with no override at all — ask your IT team to allow the FMedia installer, or install from a personal Mac instead.
- Still stuck? Email [support@realdatatech.ae](mailto:support@realdatatech.ae) with a screenshot and we'll help directly.

## Good to Know

NIV and NLT are copyrighted — import your own licensed copy under the Bible library.

## Uninstalling

Double-click “Uninstall FMedia.command” (included alongside the installer). It removes FMedia and asks whether to also delete your songs/Bibles/settings (kept by default) — the same choice the Windows

uninstaller gives. It never touches your trial record, so trial time can't be reset by uninstalling.

## Activating Your License

FMedia → Activate, send the Machine ID shown there plus your registered email to the support address below. Pick a plan (1, 2, 3, 5, 7 or 10 years) — one device per license, not transferable, all updates during the term included. Paste the key you're sent, or double-click the .fmlic file.

## Support

Questions during your trial or after activation: [support@realdatatech.ae](mailto:support@realdatatech.ae) or [frolicmediateam@gmail.com](mailto:frolicmediateam@gmail.com) — also available under “Support” in the app's top bar.

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