



FMedia — Windows Install Guide

Media presentation software — version 1.0.3

Getting Started

- 1 Double-click **FMedia-Setup-1.0.3.exe** (Windows 10/11, 64-bit) and follow the setup wizard. If Windows SmartScreen says “unknown publisher”, click **More info** → **Run anyway** (the installer isn't code-signed yet — this is expected, not a sign anything is wrong). If you don't see that option, see “**Windows won't let me install it**” below.
- 2 During setup, choose your content type: **Church**, **School**, or **Events** — this can be changed later in Settings. Church includes Bible and scripture libraries alongside songs and program flows; School covers program flows, slides, graduation and scripts; Events covers program flows, videos, narrations/scripts, guests, graduation and awards.
- 3 Start FMedia. You get a full **30-day trial** with no restrictions. The trial cannot be restarted by uninstalling and reinstalling.
- 4 Quick start: open the Bible / Songs / Media tab to browse your library, use “+ Add” to pull items into a program flow, open the Program tab and press **F5** to go live. Arrow keys move between slides; Ctrl +, Ctrl - and Ctrl 0 change the interface size (it also adapts to your screen automatically).
- 5 Live translator (top bar “Live translate”, Ctrl+M): turns a speaker's voice into live English captions. The offline engine is free (one-time model download, 46–285 MB) and can auto-start when you go live (Settings → Live translator). An online engine is available if you bring your own API key. Test with your own speakers before an important event.

“Windows won't let me install it” — Smart App Control / SmartScreen

- **“Windows protected your PC” screen, with a “More info” link:** this is normal SmartScreen behaviour for a new, not-yet-code-signed app. Click **More info**, then **Run anyway**. You'll only see this once per version.
- **No “More info” or “Run anyway” appears — only “Don't run”:** this usually means **Smart App Control** is turned on (default on many new Windows 11 PCs). Go to **Windows Security** → **App & browser control** → **Smart App Control settings** and switch it to **Off**, then run the installer again. Note: Microsoft only lets you turn Smart App Control back **on** again via a clean Windows reinstall — that's a Windows limitation, not something we can change.
- **Your browser blocks or deletes the download itself** (e.g. “FMedia-Setup-1.0.3.zip isn't commonly downloaded and could be dangerous”): click the small arrow/“...” next to the blocked download in your browser's download list and choose **Keep / Keep anyway**.
- **Company or work laptop, with no override shown at all:** IT policy on managed devices can block unsigned apps completely, with nothing to click. This isn't something you can bypass yourself — ask your IT team to allow **FMedia-Setup-1.0.3.exe**, or install from a personal computer instead.
- None of the above is a sign anything is wrong with the download — every FMedia installer is a plain .zip with no bundled or extra software, and we're working on getting it code-signed to remove these prompts for everyone. Still stuck? Email support@realdatatech.ae with a screenshot of what you see and we'll walk you through it.

Good to Know

Installing a new version over an old one automatically backs up your songs, program flows, settings and media first (Documents\FMedia\Backups).

NIV and NLT are copyrighted — import your own licensed copy under the Bible library.

Uninstalling

Use Windows Settings → Apps, or the uninstaller in your FMedia program folder. You'll be asked whether to also delete your songs/Bibles/settings (kept by default). This never touches your trial record, so trial time can't be reset by uninstalling.

Activating Your License

FMedia → Activate (top bar). Pick a plan (1, 2, 3, 5, 7 or 10 years), then send your Registered Email ID and the Machine ID shown there to the support address below. One device = one license, not transferable. Paste the key you receive, or double-click the .fmlic file. All updates during your term are included.

Support

Questions during your trial or after activation: support@realdatatech.ae or frolicmediateam@gmail.com — also available under “Support” in the app's top bar.

Real Data Technologies · realdatatech.ae · Free 30-day trial, no card required.